

PST Enterprise

Finding, securing, migrating PSTs and their contents



SOLUTION BRIEF

C2C's PST Solution solves the problems of finding PSTs, preservation, collection, migration, ownership, performance, legal hold and much more ...

Why are PSTs (Outlook Archives) a problem? There are lots of them, they are complex to find and manage and they contain data relevant to your organization.

Whether you are in Legal or IT, PSTs pose a threat to your organization. For Legal it's the content. They could be scattered around the company on servers, laptops or desktops with many obstacles in the way of finding the data you need. For IT, it's the scale; the collective impact on storage and complexity in recovery.

The scale of the problem makes it strategic

You may have thousands or even hundreds of thousands of PSTs on your network, created over many years, some belonging to employees who have long since left the organization.

Your options

Your options of what to do with them are many, the costs involved with visiting desktops or establishing ownership are high and the corporate liability of all this data is enormous.

However you tackle the problem it is going to take time and considerable effort. You can't just control something that has taken many years to get into its' current state, or can you?

C2C has been involved with managing PSTs and their content for more than 10 years. PST Enterprise encompasses years of experience. Finding PSTs, recovering them to an archive / Exchange / 365 is complex and time consuming, reducing the risk of spoliation or just extracting data needs a holistic approach. So look at a single solution capable of tackling all the problems faced by IT and Legal. Protect your business and your future.

Key Benefits

Benefits for Legal

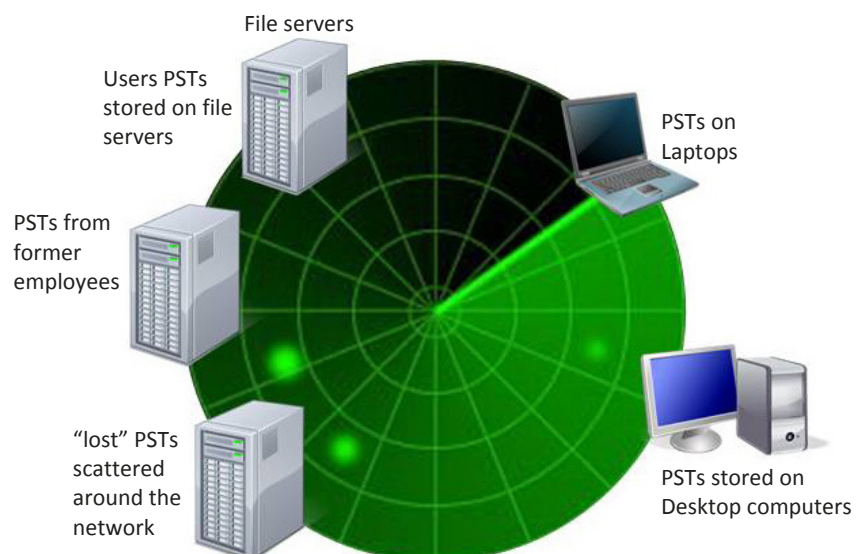
- Search for and find all PSTs, without involving IT
- Establish custodian, location and age of PST and data
- Selectively extract data
- Place data on Legal Hold without archiving or migrating first

Benefits for IT

- Establish location, size, age, owner of all PSTs
- Establish the owner of unassociated PSTs (lost PSTs)
- Remove unwanted data before ingestion
- Ingest PSTs to archive or to Exchange 2010 / Microsoft 365
- Check whether the owner is still a current employee

A Possible PST Project

- Discover all the PSTs
- Produce report on all locations and size
- Report on age and ownership
- Identify PSTs >X years old belonging to former employees
- Identify all data >Y years old
- Cull irrelevant and old data
- Calculate total size of remaining data
- Tune to meet storage limitations or manage acceptable risks
- Migrate data to Exchange, MS-365, Archive or just move to new location
- Remove empty PST from profile and delete



Some of the PST issues you may be considering

Ownership of the problem

PSTs have been created by users to get around mailbox size limits (mailbox quotas) set by the IT department. The normal reaction of IT is “not my problem”, which loosely translates into “we know we caused this to happen, but the problem is so big and so difficult to tackle that we don’t want anything to do with it!” C2C can solve that headache for you.

Scale

The scale of the problem within a company is usually unknown. If you have been running Exchange since the turn of the decade, then there could be many thousands of PSTs around your network. From our experience a good rule would be 3 x the number of PSTs as current users, with probably 25% of them on desktops or laptops. Now that is a problem!

Legal Liability

Another issue IT may know about, but try to avoid. Data in PSTs is like any other data in the organization, the only problem is finding and recovering it should a discovery request come along. In the US, the FRCP amendments make organizations liable for this data, it is not sufficient to say “too difficult to find”. The penalties are just the same as for spoliation, they are harsh and swift. There is no option, you have to find the data within PSTs.

Putting data on ‘Legal Hold’

Does your Legal team really want to be given complete PSTs to sift through? Why not hand over just the relevant data? It can be gathered in-place and without fuss, and any data placed on Legal Hold for safety.

Ownership of ‘lost’ PSTs

PSTs can become disconnected from a users’ Outlook account, or they can exist for former employees. Do you want to re-associate them automatically?

Collecting PSTs

If your current email archiving solution requires you to gather PSTs from remote locations and move them to a central location, have you considered the cost and complexity of that? If human error causes you to miss one or two, do you think that a court would accept that? if so, think again. The only practical way to do this is process the PSTs in-place.

Migrating PSTs

You may want to ingest your PSTs to Microsoft 365, Exchange 2010 or to an archive. All options are available with C2C.

Effect on system performance

It doesn’t matter where you are moving PST data to, somewhere the data will be transferred across the network and consume bandwidth and storage. Your solution must work to your needs, not create more problems for you. C2C understand that and the solution helps you.

Importing only relevant data

Do you really need to import all data, just to discover that it is old or not subject to preservation? With C2C you can decide which PSTs and/or individual emails to keep and which to delete.

OPTIONS FOR ELIMINATING PSTs

- Migrate to BPOS / Office 365
- Migrate to Exchange 2010
- Migrate to Exchange 2003/7
- Migrate to an archive

All achievable with the C2C
PST Solution

Case Study-eDiscovery

A financial organization faced with a class action suit needed to find information in more than a thousand PST files. Rather than ingesting every PST (time they could not afford to waste), they used C2C to search for the PSTs and selectively extract the emails of interest to them. They reduced the time and investment in acquiring more software.

Case Study-Retention Management

A multi-national company in a heavily regulated industry used C2Cs PST solution first to manage all data in their 250,000 PSTs, then later to migrate the relevant data to Microsoft 365. The customers’ sites were across 3 continents in 5 different processing centers.

