Citrix Infrastructure Review Service

EACS
Effective IT for Business

CITRIX® PARTNER Gold Solution Advisor

AT A GLANCE

- A comprehensive review of Citrix configuration settings against defined standards and best practice.
- Management Report high-lighting findings and recommendations

BENEFITS

- Gives you the assurance that your Citrix environment is configured to best practice.

- Our recommendations ensure you are getting the maximum return on your Citrix investment.

- Proactively identifies potential problems, resulting in improved IT support

INVESTMENT

- £2,500 for standard health check

This service gives you the assurance that your Citrix environment is configured to current industry best practice. Our experienced Citrix Consultant produces a Management Report that details recommendations to improve performance and reliability.

Overview

The Citrix Infrastructure Review Service enables you to evaluate the overall health of your Citrix environment to ensure that it has been implemented and maintained according to Citrix best practices. EACS consultants maintain the highest industry certifications and bring many years of experience and knowledge of designing, installing and configuring Citrix infrastructure solutions within customer environments.

In this service, an EACS Citrix Certified Technical Consultant will visit your site and spend time working alongside your IT Team to determine how the Citrix Infrastructure is being utilised. The consultant will document the configuration and the overall health of the Citrix environment with specific recommendations where appropriate. High risk areas will be highlighted as well as recommendations for improvements.

Features

In this service, we review a comprehensive range of current settings against defined standards and best practice. This structured process ensures quality, reliability and consistency of service to end-users. The result of the health check is a structured report of findings and recommendations.

A Healthcheck report will typically cover the following topics:

Management Summary:

Non-technical summary of our main findings and recommendations

Analysis & Recommendations:

- Applications (Delivery, Installation and Functionality)
- BIOS, Device & Network Drivers
- Windows Components & Operating System settings
- Drive Permissions
- Physical Memory
- Microsoft Critical & Security Updates
- Citrix XenApp (Presentation Server / MetaFrame) Version, Service Packs and Hotfixes
- Citrix Remote Access and Security
- Citrix Connection Configuration, Farm & Server settings
- Citrix IMA data store & server load management
- Registry Optimisation
- User Profiles
- Scheduled Reboots
- Printing
- Standardisation of Application Installations
- Limiting Application Instances / Isolation environments
- Compression and Bandwidth Control
- Memory Optimisation & CPU Utilisation Management
- Systems Maintenance & Updates to Change Control Procedures

The level and detail of analysis and recommendations will depend on the size of your environment and the level of detail requested and the scope of the engagement. .

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SERVICES LIFECYCLE

- DISCOVER
- **ASSESS**
  - Desktop Assessment
  - Application Assessment
  - User Classification Service
  - Infrastructure Readiness
  - **Healthcheck Service**
- DESIGN
- DEPLOY
- SUPPORT

Health Check Report

The health check report will contain details of the current Citrix Infrastructure configuration, details of any security issues, recommendation of hotfixes, patches or upgrades which should be deployed and recommendation to improve the end user experience. The report will be sent over to you and we will then arrange for a follow up meeting to discuss the findings and agree any follow-up actions.

EACS Assessment Services

This service is part of the Desktop and Application Delivery Assessment Suite, a series of low-cost Business and Technical assessment services designed to provide you with the critical data that can inform your decision process when reviewing or planning your strategy.

The services take you through progressive steps designed to provide you with an accurate view of your user-base and current computing environment and their suitability for transitioning to a centralised desktop and application delivery model.

These services are designed to provide you with a clear roadmap, enabling you to identify the most suitable Desktop and Application Delivery strategy for your organisation.

Get Started Today

More information about EACS Professional Services is available from your EACS Account Manager and at www.eacs.com

About EACS

EACS is a Citrix Specialist in Networking for Apps & Mobile Security, a Gold Citrix Solutions Advisor and Citrix Service Provider. We have worked with Citrix for 18 years and are experienced in deploying Citrix solutions in a variety of industries.

Since 1996, we have been working with organisations of all sizes to Plan, Design, Implement and Support Desktop and Application Delivery infrastructures built on these key technologies.

Our team consists of experienced Business and Technical professionals focused on providing industry-leading Consulting and other services that enable customers to transform IT environments and realise greater value from their investments sooner, with less risk.

CITRIX
PARTNER
Gold
Solution Advisor
Specialist

CITRIX
PARTNER
Service
Provider

Microsoft Partner
Gold Virtualization

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