

# Microsoft Exchange

## Current State Assessment

### Investment

Below is a summary of the investment required for the proposed Exchange Audit, assessment and recommendations process'.

Current State Assessment Service: £3,995.00

*(Exc. VAT and delivery and are subject to EACS' standard terms and conditions).*

The following caveats and assumptions have been made:

- Access to Domain Admin level accounts will be required to perform the specified work.

### Features

- Review the current Exchange server Infrastructure
- Identify and document where improvements and remediation can be made
- Document the impact of the improvements and remediation
- Quotation to implement the recommended improvements and remediation

### Overview

Your email infrastructure has been in place for many years and grown over time to encompass many different technologies in response to the perceived needs of the organisation. The ongoing evolution of these systems, often in isolation, has been implemented by a variety of IT administrators, with varying skill sets and different notions of "best practice". This will have led to an inconsistent and undocumented environment that has become an administrative burden, as well as a potential risk to data and system security.

The EACS Exchange Current State Assessment will achieve the following:

1. Review the current Exchange Organisation.
2. Identify and document where improvements and remediation can be made.
3. Document the impact that the improvements and remediation will have.
4. Provide a proposal and quotation to implement the recommended improvements and remediation to Microsoft's best practice approach.

### High Level Overview

The EACS Exchange Current State Assessment will comprise of the following phases:

#### 1. Onsite Technical Workshop

This is to contain the appropriate client IT staff to determine the following:

- Current understanding
- Known issues
- Requirements
- Future plans

#### 2. Current State Assessment

This is to determine and document the existing estate, including:

- Mail systems in use
- Mail servers (role, data volumes, availability, etc)
- Administrative rights
- Relay, routing services and external access
- Mail Hygiene capabilities
- Compliance and Archiving
- Client protocols and system dependencies
- Additional supporting Roles and features (certificate services, Active Directory, etc)

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### 3. Report and Recommendations

This is to provide a document which includes:

- Overview of Findings and Observations
- Deviation from Best Practice
- Issues and Concerns
- Recommendations and Remediation

### Conclusion

By completing the Exchange Current State Assessment, you will be in a position to fully understand the risks and challenges posed by the current Exchange environment. Once these risks and challenges are understood, a suitable remediation process can be determined to include:

- Simplifying mail configuration and administration
- Standardising systems and monitoring
- Increasing resilience and security
- Exchange Server upgrades
- Cloud Migrations
- Security restrictions
- Staff Training

### About EACS

EACS is an award winning and trusted provider of IT solutions and managed services to a wide range of UK organisations of all sizes. Founded in 1994, EACS supplies practical, innovative and cost-effective IT products, solutions and services to businesses. Solutions include infrastructure, end user computing and systems management. Our services range from ad-hoc consultancy, support and training through to fully managed or hosted IT systems. Partnerships with market leading manufacturers mean EACS is positioned to provide organisations with the highest level of expertise and quality. Accreditations include: Microsoft Gold Datacentre Partner, Citrix Gold Solution Advisor, NetApp Gold Partner, VMware Enterprise Solutions Provider, HP Preferred Partner and Dell Certified Enterprise Architecture Partner.