EACS CONSULTING SERVICES

Microsoft System Center Current State Analysis
System Center Operations Manager (SCOM)

EACS
Effective IT for Business

AT A GLANCE

- A comprehensive review of SCOM configuration settings against defined standards and best practice

- Management Report highlighting findings and recommendations

BENEFITS

- Gives you the assurance that your Microsoft System Center environment is configured to best practice

- Recommendations ensure you are getting the maximum return on your investment

- Proactively identifies potential problems, resulting in improved IT support

INVESTMENT

- £2,500 for standard Current State Analysis

- £4,000 to include Current State Analysis of second System Center product

- £5,000 to include Current State Analysis of three System Center products

This service gives you the assurance that your Microsoft System Center environment is configured to current industry best practice. Our experienced Systems Management Consultant will produce a Management Report that details recommendations to improve performance and reliability.

Overview

The Microsoft System Center Current State Analysis service enables you to evaluate the overall health of your System Center environment to ensure that it has been implemented and maintained according to Microsoft's best practices. EACS consultants maintain the highest industry certifications and bring many years of experience and knowledge of designing, installing and configuring Microsoft management solutions within customer environments.

In this service, an EACS Microsoft Certified Technical Consultant will visit your site and spend time working alongside your IT Team to determine how the System Center Operations Manager (SCOM) infrastructure is being utilised. The consultant will document the configuration and the overall health of the SCOM environment with specific recommendations where appropriate. High risk areas will be highlighted as well as recommendations for improvements.

Features

A comprehensive range of current settings will be reviewed against defined standards and best practice. This structured process ensures quality, reliability and consistency of service. The result of the Current State Analysis is a structured report of findings and recommendations.
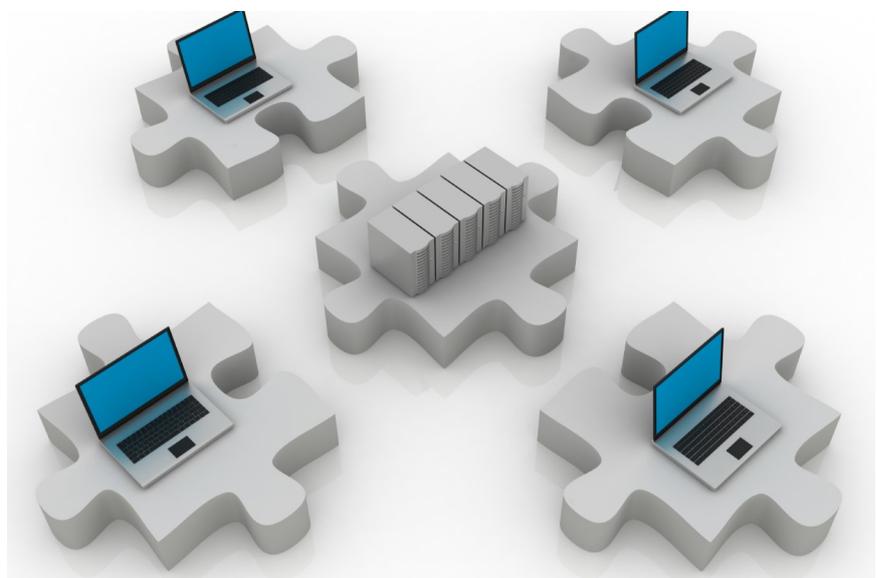
SERVICE LIFECYCLE

- DISCOVER
- ASSESS
  - Client Assessment
  - Server Assessment
  - ITSM Assessment
  - Infrastructure Readiness
  - **Current State Analysis**
- DESIGN
- DEPLOY
- SUPPORT

Microsoft Partner
Gold Cloud Platform
Gold Datacenter
Gold Cloud Productivity
Silver Devices and Deployment

The Current State Analysis will typically cover the following topics:

1. Management Summary:
Non-technical summary of our main findings and recommendations.

2. Analysis & Recommendations:

- Management Server Operating System Configuration, Patch level and hotfixes
- Management Server Microsoft System Center Service Packs, Update Rollups and Hotfixes
- Server Resource Pools
- Server scaling
- Agent Health
- Database Configuration and Performance
- Database and disk size
- Active Directory Publishing
- Firewall rules and server connectivity
- Data Warehouse Configuration

- SNMP Rules
- Management Pack Versions
- Management Pack Backup
- Override Configuration
- Account Security
- Views and Dashboards
- Distributed Applications
- Integration with other systems
- Expert recommendations to enhance performance, resilience and usability

The level and detail of analysis and recommendations will depend on the size of your environment and the level of detail requested and the scope of the engagement.

EACS Assessment Services

This service is part of the Systems Management Assessment Suite, a series of low-cost, high-value Business and Technical assessment services aimed at providing you with the critical data that can inform your decision process when reviewing or planning your strategy.

The services take you through progressive steps designed to provide you with an accurate view of your user-base and current computing environment and their suitability for transitioning to a Microsoft Private Cloud.

These services are created to provide you with a clear roadmap, enabling you to identify the most suitable Systems Management strategy for your organisation.

Get Started Today

For more information about EACS Professional Services please contact your EACS Account Manager or call **0845 3379 146.**

About EACS

EACS is a Microsoft Gold Datacenter Partner, Heat Gold Partner and Cireson Premier SI. Since 1996, we have been working with organisations of all sizes to Plan, Design, Implement and Support Management and Monitoring infrastructures built on these key technologies.