RESPOND: CYBER ATTACK RESPONSE SERVICES

Analysis & Remediation Professional Services

Security Services

- Predict
- Prevent
- Detect
- **Respond**
- Regulation & compliance

Overview

- Data restoration
- System rebuilds
- Forensic analysis
- Clean-up & remediation
- Consultancy & preventative transformation

Services

- Cloud expertise to stand up environments in minutes
- Disaster Recovery facilities
- Expertise in security tools
- Ability to deploy patches and software rapidly.

Specialists

- General engineers
- Specialist engineers
- Technical consultants
- Cyber security consultants
- Forensic analysts

Requirement

Security is the first consideration now for any business.

Our Cyber & Security Practice provides advice and services that ensure you are protected against the ever-changing threat landscape, helping you to predict, prevent, detect and respond.

Using our Respond services you can ensure that data and systems are recovered swiftly; and you get the answers you require from the inevitable questions that will be asked.

Be assured - you can be safe in the knowledge that you have the experts at hand.

Overview of Service

In the unfortunate event of a security breach or incident, EACS provide a broad range of professional services that can help to get your business operational again.

In addition to our resident resources, EACS has the competitive advantage of a mature partner eco-system, from which we can call upon an even more diverse range of specialists and industry experts, when required.

How did it happen? The question is bound to be asked at some point. It may be an easy one to answer if the answer can be read from your systems.

However in many cases - in particular, those that will result in legal action - you will need the services of a qualified expert to perform forensic analysis of the systems and produce a report that will stand up to any scrutiny.

Hackers are becoming worldly wise and sometimes the obvious point of issue may not be the actual root cause.

Business Value

Whether your data is being systematically encrypted and held for ransom, or someone has just fallen foul of a phishing scam, being in the midst of a cyber attack can be a challenging and costly time.

It takes a level head and the benefit of experience in order to determine the vital next steps.

RESPOND: CYBER ATTACK RESPONSE SERVICES

Analysis & Remediation Professional Services

Additional Services

EACS has a range of solutions and services that follow the proven industry model of Predict, Prevent, Detect and Respond. Discover vulnerabilities in your systems and remediate them, before they are exploited by someone else (predict). Significantly reduce the risk of damage from cyber attacks (prevent). Monitor applications, systems, and networks for intrusions and suspicious behaviour (detect). Recover systems and data; perform forensic analysis and bounce back stronger (respond).

In addition to IT security solutions and services, EACS can help your organisation to attain and maintain Cyber Essentials, ISO27001 and GDPR compliance.

Summary

Simply repairing the damage from an attack is not enough. You will still be susceptible to a repeat attack.

It is vitally important that lessons are learned from the attack and the risk of a similar event is mitigated. This might involve the implementation of a technical solution or deployment of an update to protect against the vulnerability; or it might be as simple as educating the work force to raise awareness of social engineering techniques.

Either way, EACS can assist to ensure that your security posture is improved as a result of your experience.

EACS is the expert in the delivery of IT services to the mid market. It is an award winning and trusted provider of IT solutions and managed services to a wide range of UK organisations of all sizes. Founded in 1994, EACS supplies practical, innovative and cost-effective IT products, solutions and services to businesses. Solutions include infrastructure, end user computing and systems management. Our services range from ad-hoc consultancy, support and training through to fully managed or hosted IT systems. Partnerships with market leading manufacturers means EACS is positioned to provide organisations with the highest level of expertise and quality.

Some of our partners:

Sophos Platinum Partner · swivelsecure · paloalto NEXTWAVE SILVER PARTNER · thycotic · IDECSI Enterprise Security · mimecast Premier Partner · Bitdefender · DARKTRACE · Microsoft Partner (Gold Cloud Productivity, Gold Cloud Platform, Gold Datacenter, Gold Collaboration and Content) · netwrix

ISO accreditations:

CERTIFIED QUALITY MANAGEMENT SYSTEM ISO 9001 · CERTIFIED ENVIRONMENTAL MANAGEMENT SYSTEM ISO 14001 · CERTIFIED BUSINESS CONTINUITY MANAGEMENT ISO 22301 · CERTIFIED INFORMATION SECURITY MANAGEMENT SYSTEM ISO 27001 · ANTI-BRIBERY MANAGEMENT SYSTEM ISO 37001 · CERTIFIED OCCUPATIONAL HEALTH AND SAFETY SYSTEM ISO 45001