

# MICROSOFT SYSTEM CENTER CURRENT STATE ANALYSIS



PROFESSIONAL SERVICES

## System Center Configuration Manager (SCCM)

### Features

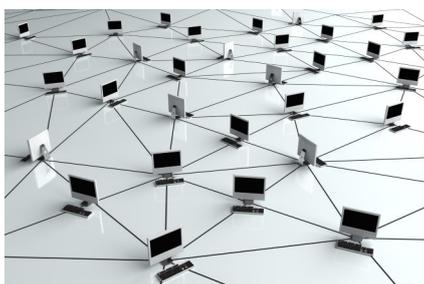
- A comprehensive review of SCCM configuration settings against defined standards and best practice
- The result of the Current State Analysis is a structured report of findings and recommendations.

### Advantages

- The structured process ensures quality, reliability and consistency of service.
- Highlights any configuration issues in your environment
- Identifies high risk issues and makes recommendations for improvements

### Benefits

- Gives you the assurance that your Microsoft System Center environment is configured to best practice
- Recommendations ensure you are getting the maximum return on your investment
- Proactively identifies potential problems, resulting in improved IT support



Part of our overall discovery as a service offering this service gives you the assurance that your Microsoft System Center environment is configured to current industry best practice. Our experienced Systems Management Consultant will produce a Management Report that details recommendations to improve performance and reliability.

### Overview

The SCCM Current State Analysis service enables you to evaluate the overall health of your System Center environment to ensure that it has been implemented and maintained according to Microsoft's best practices. EACS consultants maintain the highest industry certifications and bring many years of experience and knowledge of designing, installing and configuring Microsoft management solutions within customer environments.

In this service, an EACS Microsoft Certified Technical Consultant will visit your site and spend time working alongside your IT Team to determine how the SCCM infrastructure is being utilised. The consultant will document the configuration and the overall health of the SCCM environment with specific recommendations where appropriate. High risk areas will be highlighted as well as recommendations for improvements.

The Current State Analysis will typically cover the following topics:

#### 1. Management Summary:

Non-technical summary of our main findings and recommendations.

#### 2. Analysis & Recommendations:

- Site Server Microsoft System Center Service Packs, Cumulative Updates and Hotfixes
- Site Server IIS Configuration
- Database Configuration and Performance
- Active Directory Publishing
- Boundary Configuration
- Discovery Methods
- Packages
- Account Security
- Duplicate and Obsolete Clients
- Built-in SCCM Maintenance Tasks
- Site Server Roles
- Site Communications
- Database and disk size
- Firewall rules and server connectivity
- Check Site Links and Link Throttling
- Collection Configuration
- Task Sequence Configuration
- Client Installation and Patching
- State Messaging
- Expert recommendations to enhance performance, resilience and usability

*The level and detail of analysis and recommendations will depend on the size of your environment and the level of detail requested and the scope of the engagement.*

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### SERVICE LIFECYCLE

- DISCOVER
- ASSESS
  - Client Assessment
  - Server Assessment
  - ITSM Assessment
  - Infrastructure Readiness
  - **Current State Analysis**
- DESIGN
- DEPLOY
- SUPPORT

### EACS Assessment Services

This service is part of the Systems Management Assessment Suite, a series of low-cost, high-value Business and Technical assessment services aimed at providing you with the critical data that can inform your decision process when reviewing or planning your strategy.

The services take you through progressive steps designed to provide you with an accurate view of your user-base and current computing environment and their suitability for transitioning to a Microsoft Private Cloud.

These services are created to provide you with a clear roadmap, enabling you to identify the most suitable Systems Management strategy for your organisation.

Microsoft Partner



Gold Cloud Productivity  
Gold Cloud Platform  
Gold Datacenter  
Gold Collaboration and Content

EACS is the expert in the delivery of IT services to the mid market. It is an award winning and trusted provider of IT solutions and managed services to a wide range of UK organisations of all sizes. Founded in 1994, EACS supplies practical, innovative and cost-effective IT products, solutions and services to businesses. Solutions include infrastructure, end user computing and systems management. Our services range from ad-hoc consultancy, support and training through to fully managed or hosted IT systems. Partnerships with market leading manufacturers means EACS is positioned to provide organisations with the highest level of expertise and quality.



### Some of our partners:



### ISO accreditations:

