

MICROSOFT EXCHANGE

Current State Assessment



Modern Workplace

Features

- Review the current Exchange server Infrastructure
- Identify and document where improvements and remediation can be made
- Document the impact of the improvements and remediation
- Quotation to implement the recommended improvements and remediation

Advantages

- Rapid review
- Clear and Concise next steps
- Recommendation & Plan

Benefits

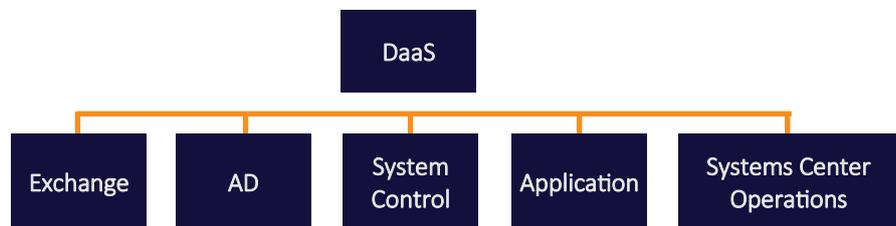
- Agile Identification
- Simple Process

Overview

Part of our overall discovery as a service offering this is a review based on your exchange environment. Your email infrastructure has been in place for many years and grown over time to encompass many different technologies in response to the perceived needs of the organisation. The ongoing evolution of these systems, often in isolation, has been implemented by a variety of IT administrators, with varying skill sets and different notions of “best practice”. This will have led to an inconsistent and undocumented environment that has become an administrative burden, as well as a potential risk to data and system security.

The **eacs** Exchange Current State Assessment (CSA) will achieve the following:

1. Review the current Exchange Organisation.
2. Identify and document where improvements and remediation can be made.
3. Document the impact that the improvements and remediation will have.
4. Provide a proposal and quotation to implement the recommended improvements and remediation to Microsoft’s best practice approach.



High Level Overview

The eacs Exchange CSA will comprise of the following phases:

1. Onsite Technical Workshop

This is to contain the appropriate client IT staff to determine the following:

- Current understanding
- Known issues
- Requirements
- Future plans

2. Current State Assessment

- Mail systems in use
- Mail servers (role, data volumes, availability, etc)
- Relay, routing services and external access
- Additional supporting Roles and features (certificate services, Active Directory, etc)
- Administrative rights
- Mail Hygiene capabilities
- Compliance and Archiving
- Client protocols and system dependencies

// ONE TEAM MAKING IT WORK



3. Report and Recommendations

This is to provide a document which includes:

- Overview of Findings and Observations
- Deviation from Best Practice
- Issues and Concerns
- Recommendations and Remediation

Conclusion

By completing the Exchange CSA, you will be in a position to fully understand the risks and challenges posed by the current Exchange environment. Once these risks and challenges are understood, a suitable remediation process can be determined to include:

- Simplifying mail configuration and administration
- Standardising systems and monitoring
- Increasing resilience and security
- Exchange Server upgrades
- Cloud Migrations
- Security restrictions
- Staff Training

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ISO accreditations:

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- ISO 45001 - Certified Occupational Health & Safety System
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