

HOT OFF THE PRESS!!

In these challenging times remote working for large numbers of staff can be costly to implement with long project cycles. eacs are delivering to clients a quick, secure and easy to implement remote access solution specifically aimed at short term remote access for users who don't have a corporate device. Within 24 hours Optimise Virtual Desktop will:

Provide a Windows 10 desktop experience from a users own device

Provide secure remote access to MSOffice and company shared drives without the expense of a full VDI deployment

Allow access from any internet connected HTML5 compatible device

Have support from our business hours service desk

To understand more about it can help you speak to your Client Manager.

New Starters

eacs continues to invest in recruitment of top talent to join the team, and we are delighted to welcome yet more joiners. It's fantastic that so many people now fully appreciate career opportunities that they can tap into and the diversity of our customers. Please join me in welcoming Lyndon, Dave, Lewis & Lewis.



eacs COVID -19 Update for the CEO

With the continued spread of the COVID-19 coronavirus our focus at eacs remains the protection of the health of our teams, partners and clients and thereby protecting our service responsibilities to you. We have been monitoring the outbreak since January, and we have a very robust Business Continuity Plan that we have tested end to end to ensure that our service can continue. In the wake of recent developments and to further prevent the spread of the Coronavirus, eacs is:

- here to help you and your business through this challenging time;
- fully open for business;
- ready to support you with our service desk, workplace recovery service, project and technical skills, as well as our hardware and software procurement service.

To enable us to respond to any requests for assistance I also have set up a COVID 19 rapid response team who will be able to provide immediate advice and guidance on any technology challenges you may facing. The team can be contacted at:

COVIDAssistance@eacs.com

My final message is to emphasise eacs remains open and operational. We've had challenges but by working as a team we have overcome these, and we are here to help and support you

Kevin Timms
CEO



Upcoming Webinars

In light of the challenges being face by many businesses, we have arranged a number of webinars to help businesses. The topics cover areas such as remote working options and also security protocols and protecting against the cyber criminals which continue to operate despite what is happening.

You can see a full list of available webinars by [clicking here](#). In addition to those with specific, we also have a large selection of on-demand webinars, which can be arranged at a time convenient for you. To book your on-demand webinar click [here](#).

Working Collaboratively – Microsoft Teams has been a business lifeline

As businesses begin to get to grips with the challenges faced with dispersed staff, we have seen an increase in the demand for the utilisation of Microsoft Teams. Whilst many organisations have the O365 licensing for this collaboration tool, it has not been so widely deployed through many companies yet. At eacs it is very much part of our daily working life, empowering communication when it works best for you.

How eacs can help you and your business

We can assist with the configuration of your Teams deployment and provide guidance on best practice/utilization. By rolling out MS Teams you can ensure the communications with your employees remains consistently in line with your normal operations as if you were in the office. Here is an example of what we can do for you to help bring this effective tool into your daily operations:

- Enabling MS Teams capability for all staff using your current O365 tenant
- Remote technical support for any trouble shooting post deployment
- Webinar led training
- O365 Technical Support
- Integrate MS Teams into your other business applications and workflows

Some of our Key Partners



Contact Us

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