

PROFESSIONAL SERVICES



Modern
Workplace



Services

- Best practice assessments
- Project & Programme Management
- Discovery
- Capacity planning & forecasting
- Migration planning & deployment
- Flexible resourcing

Benefits

- **Lower costs** - eacs identifies ways in which to make savings and deliver the most optimal solution
- **Outsource your risk** - Proven and structured approach to risk management is at the heart of what we do
- **Continual innovation** - Showcasing innovative technologies which deliver more agility and resilience to business whilst minimising capital investments and running costs
- **Quality of service** - Experts not just in IT but in business - our team delivers practical solutions to drive better service quality and the overall user experience

“The eacs technical team were very good at building a plan and managing the project. They are very effective at getting the good technical resources we needed on site quickly”

Professional Services

Trusted as expert in the delivery of technology for the mid-market, our Professional Services team has one simple objective - to help our customers achieve more from their IT. Our focus areas of excellence include:

- Hybrid Cloud deployments which place the right workload in the right environment
- Highly available and replicated solutions ensuring business protection
- Secure converged infrastructure for cost effective standardisation
- Desktop and application delivery lifecycle management to simplify your estate and reduce costs
- Business Intelligence reporting focused on bringing your data to life

Our Expertise

Our team have all the skills, capabilities and credentials needed to deliver your projects successfully and consistently. Our continuous investment in our team ensures they are highly experienced, highly accredited and always up to speed with the latest in a fast-moving technology landscape.

Business Consulting

Our experts can advise you on all aspects of business optimisation and transformation including IT Service Assessments and Discovery, Hosting and Cloud deployments, IT Audits and Business alignments, O365 strategy and migration, Citrix, Compliance and smart sourcing.

Project Management

Highly experienced Project and Programme Managers that ensure smooth and seamless delivery of business plans and objectives, day in, day out, build around industry best practices such as PRINCE2 and Agile.

Current state assessments

The end to end assessment and review of all of your IT, so that you can optimise what you have, reduce costs where you can, and set out the roadmap for change across storage, desktop, security, networking and information lifecycles.

Migration planning and deployment

Our experts work with you to establish the plan, test and then perform migrations of users, data, mail and servers from the current state to the future defined state.



// ONE TEAM MAKING IT WORK



Flexible resourcing

Bringing our industry experts to transfer high level knowledge to your internal teams when you need it most. Our assignments provide pragmatic advice to help support the decision making in your business whether you need to augment the skills of your existing team or free them from business as usual activities to focus on delivering change.

How do you benefit by working with eacs?

The eacs Professional Services Team helps YOU make sustainable improvements to your business across infrastructure, networks, security solutions and clouds. Our people are expert in what they do and have a track record of delivering transformation and modernisation to our customers.

Our committed, pragmatic and very client focussed approach means we build incredibly strong personal and professional relationships which in turn builds long standing partnerships.

eacs is the expert in the delivery of IT services to the mid market. It is an award winning and trusted provider of IT solutions and managed services to a wide range of UK organisations of all sizes. Founded in 1994, eacs supplies practical, innovative and cost-effective IT products, solutions and services to businesses. Solutions include infrastructure, end user computing and systems management. Our services range from ad-hoc consultancy, support and training through to fully managed cloud or hosted IT systems. Partnerships with market leading manufacturers means eacs is positioned to provide organisations with the highest level of expertise and quality.



Some of our partners:

ISO accreditations:

- ISO 9001 - Certified Quality Management System
- ISO 14001 - Certified Environmental Management System
- ISO 20000—Service Management
- ISO 22301 - Certified Business Continuity
- ISO 27001 - Certified Information Security Management System
- ISO 37001 - Certified Anti-bribery Management System
- ISO 45001 - Certified Occupational Health & Safety System
- Cyber Essentials & Cyber Essentials Plus